



Service Means Everything To Us

When it comes to keeping your house warm, you can count on us! We know that heating systems work better when they receive proper care. That's why we've created equipment protection plans to keep your heating equipment running safely and efficiently all year long. All of our plans include:

- ✓ **Preventive Service:** Our reliable technicians will schedule an annual tuneup and safety inspection. With regular maintenance, you'll save money on fuel and costly repairs.
- ✓ **Repair Service:** If your equipment stops working, we'll come fix it. We offer a 24-hour emergency service with all of our plans.



To sign up for an equipment protection plan, call us today at **1.888.310.1924** or visit us at [irvingenergy.com/epp-us](https://www.irvingenergy.com/epp-us).

You'll be able to breathe easy, knowing you and your family will be warm and safe all season long!



Equipment Protection Plans

We'll keep your heating equipment running at its best!





Equipment Protection Plan Options

| Plan Name | Systems Covered | Parts Covered | Labour Covered | Annual Tune-Up | 24-Hour Emergency Service |
|---|---|---|---------------------------------|----------------|---------------------------|
| Boiler \$24.92/month <small>With plan, you get \$100 off a new oil tank from Irving Energy</small> | Boiler-heating systems (which heat and circulate water, usually through baseboards and radiators) | Parts are free for most repairs* | Labour is free for most repairs | ✓ | ✓ |
| Warm Air Furnace \$19.08/month <small>With plan, you get \$100 off a new oil tank from Irving Energy</small> | Furnace-heating systems (which heat and blow air through duct work and air vents) | Parts are free for most repairs* | Labour is free for most repairs | ✓ | ✓ |
| Labour Only \$14.08/month <small>With plan, you get \$100 off a new oil tank from Irving Energy</small> | Both boiler and furnace heating systems | Includes parts for annual tune-up* | Labour is free for most repairs | ✓ | ✓ |
| Propane Heater and Fireplace \$9.92/month | Both stand-alone propane space heaters and fireplaces | Does not include any parts needed for repairs | Labour is free for most repairs | ✓ | ✓ |
| Water Heater \$8.25/month | Separate oil or propane fired water heater | Includes parts | Labour is free for most repairs | ✓ | ✓ |

* For a complete list of covered repairs, as well as terms and conditions, please visit [irvingenergy.com/epp-terms](https://www.irvingenergy.com/epp-terms)